

ZTE 3G Mobile Handset Warranty Card

1. This product is warranted for 12 (twelve) months from date of purchase excluding the battery and charger, which have 6 months warranty from date of purchase subject to the terms and conditions contained herein.
2. The product will be repaired or replaced free of charge by ZTE or ZTE's Authorised Service Centres if, at their sole discretion, it is found to be faulty within the warranty period.
3. Accessories such as personal headphones are not covered by this warranty unless defective prior to or at the time of purchase.
4. This warranty only applies to products sold and distributed within Australia by ZTE and its authorised distributors and/or retail outlets.
5. This warranty only applies if the product has been used in accordance with the manufacturer's instructions under normal use and with reasonable care (in the opinion of ZTE or ZTE's Authorised Service Centres) subject to all terms and conditions set out in this document and in the handbook.
6. What this warranty does not cover:
 - (a) Defects or damages resulting from the misuse of this product.
 - (b) Defects or damages from abnormal use, abnormal conditions, improper storage, exposure to moisture, dampness or corrosive environments, unauthorised modifications, unauthorised repair, neglect, rough handling, abuse, accident, alteration, improper installation, incorrect voltage application, food or liquid spillage, acts of God.
 - (c) Breakage or damage to antennas unless caused directly by defects in materials or workmanship.
 - (d) The cost of delivery or transportation of the product to the dealer or officially appointed service centre.
 - (e) Normal wear and tear.
 - (f) If the Product has been opened, modified or repaired by anyone other than a warranty service centre of ZTE or if it is repaired using unauthorised spare parts.
 - (g) If the serial number or mobile accessory date code has been removed, erased, defaced, altered or are illegible in any way subject to sole judgment of ZTE.
 - (h) Damage resulting from the use of non-ZTE approved accessories.
7. This warranty is not transferable. This warranty is only valid for the original purchaser and does not apply to any subsequent purchaser / end user.

LIMITED WARRANTY

TO THE EXTENT PERMITTED BY APPLICABLE LAW, THIS LIMITED WARRANTY IS YOUR SOLE AND EXCLUSIVE REMEDY AGAINST ZTE AND ZTE'S SOLE AND EXCLUSIVE LIABILITY IN RESPECT OF DEFECTS IN PRODUCT. HOWEVER, THIS LIMITED WARRANTY SHALL NOT EXCLUDE NOR LIMIT ANY OF YOUR LEGAL (STATUTORY) RIGHTS UNDER THE APPLICABLE NATIONAL LAWS.

TO THE EXTENT PERMITTED BY APPLICABLE LAW ZTE DOES NOT ASSUME ANY LIABILITY FOR LOSS OF OR DAMAGE TO OR CORRUPTION OF DATA, FOR ANY LOSS OF PROFIT, LOSS OF USE OF PRODUCTS OR FUNCTIONALITY, LOSS OF BUSINESS, LOSS OF REVENUES OR LOSS OF ANTICIPATED PROFIT, INCREASED COSTS OR EXPENSES OR FOR ANY INDIRECT, OR SPECIAL OR CONSEQUENTIAL LOSS OR DAMAGE. TO THE EXTENT PERMITTED BY APPLICABLE LAW, ZTE'S LIABILITY SHALL BE LIMITED TO THE PURCHASE VALUE OF THE PRODUCT. THE ABOVE LIMITATIONS SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CAUSED BY DEFECT OF PRODUCT IN MATERIAL, DESIGN AND WORKMANSHIP.

User Information

Model Number

Date of Purchase

IMEI Number (Printed on side of box and under battery cover)

Please attach your receipt and keep this card in a safe place.

In the event of a fault with the handset or charger please follow this quick guide:

1. Power the phone off.
2. Check your USIM is valid and correctly inserted.
3. Power the phone on.
4. Restore all settings to default (Menu, Settings, Handset, Restore Default Settings, 0000, OK, Yes).
5. Follow the Troubleshooting section in the manual.
6. Consult the manual thoroughly for your failure condition.
7. Ring the customer support service line on **1800 670 796**.
8. You will need your date of purchase, IMEI Number, Credit Card Number and personal details.