

Compatibility between 3.6Mbps and 7.2Mbps Versions

- The Telstra Turbo Card (ZTE MF332) has two versions of firmware and PC Client.
- The original version B08 supports 3.6Mbps
- The upgraded version T03 supports 7.2Mbps
- Each version requires different software to be installed on your PC.
- Old software will not work with your new card
- An old card will not work with your new software
- Please see below to determine which version you are running:

What software version is installed on my PC ?

Launch the Telstra Turbo Card Manager and check the version number displayed on the initial screen:

B08 is the original 3.6 Mbps version of PC Client



T03 is the upgraded 7.2 Mbps version of PC client



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What version of card do I have ?

The card version can only be seen once the card is inserted.

- Insert the card, launch the Telstra Turbo Card Manager
- Go to the task bar, right click on the card icon and select 'About'

The original 3.6 version of PC client and card



The upgraded 7.2 version of PC Client and card



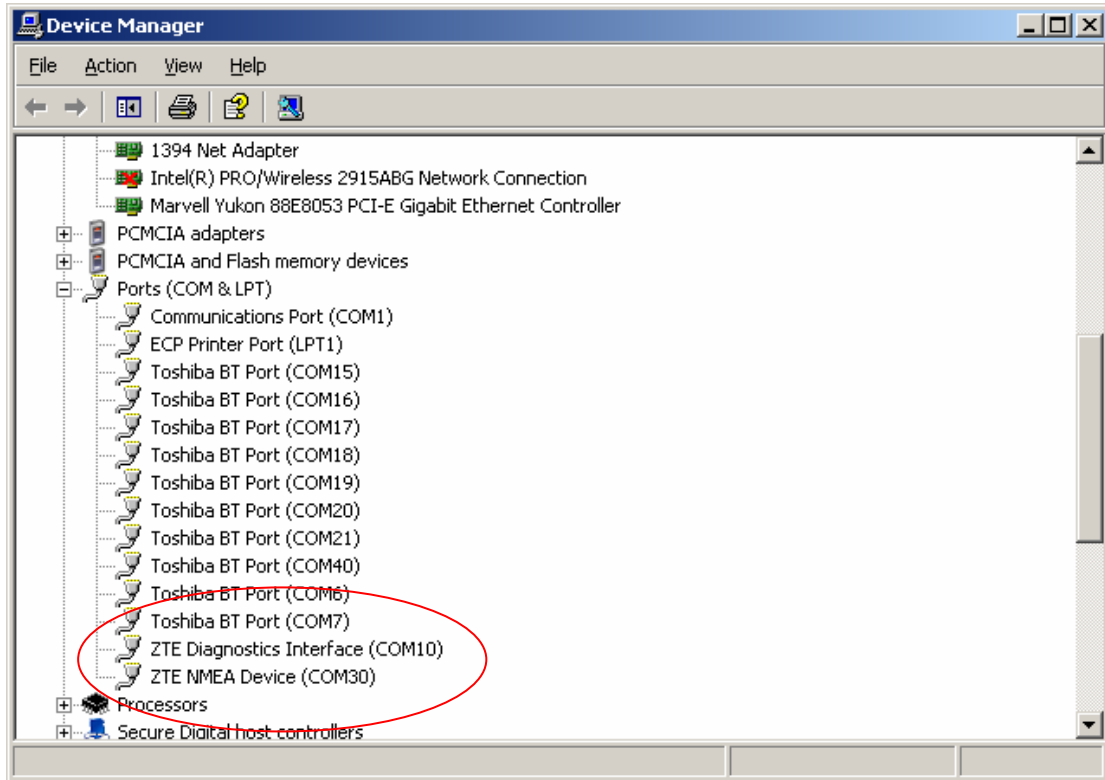
Summary Table

	3.6 Card (B04)	7.2 Card (T03)
3.6 Software (B08)	OK	Not compatible
7.2 Software (T03)	Not compatible	OK

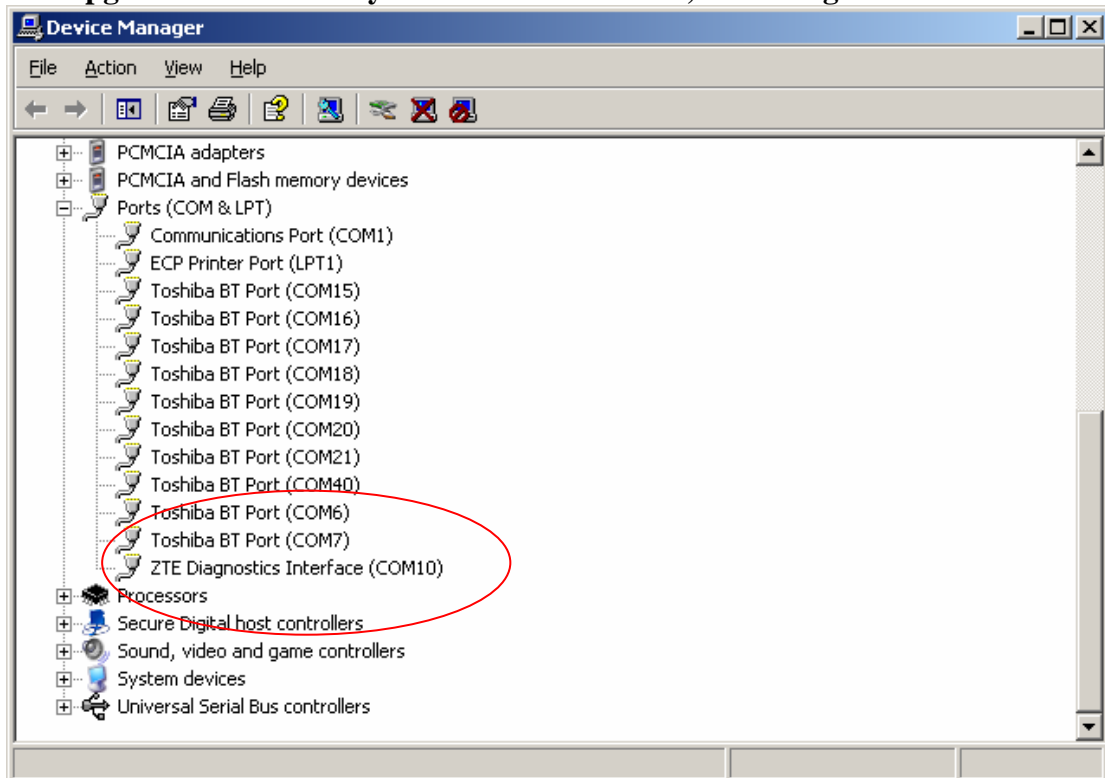
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When your card is inserted you can also use Windows Device Manager to check your version:

The original 3.6 Card has two Ports installed, ZTE Diagnostics Interface and ZTE NMEA Device:



The upgraded 7.2 card only has one Port installed, ZTE Diagnostics Interface:



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Do I need to upgrade my card or PC software?

- Determine which version of card and software you are running and then decide if you need to upgrade or downgrade your card or PC software.
- Current cards are all 7.2Mbps upgraded versions so in most cases you just need to install the new Turbo Card Manager software. This is always included in the box.
- The only time you should downgrade your card is when your work environment has a fixed software policy (SOE) that does not allow you to upgrade your software.

Summary Table

	3.6 Card (B04)	7.2 Card (T03)
3.6 Software (B08)	OK	Not compatible
7.2 Software (T03)	Not compatible	OK

My company IT department has a Standard Operating Environment and uses 3.6Mbps cards and software.

If you have received an upgraded card (7.2 displayed on the box and T03 on the version checks) then you will need to [Downgrade your Turbo Card](#).

I have received a new card and I am running the old version of software

Your new card will be 7.2 and your PC is still running 3.6 software. Please insert the CD provided with the new card to install the new version. Run setup.exe from the CD and choose Remove to remove your old version, then run it again to install the new version. You can also [download the updated software from our website](#)

I want to upgrade my old Turbo Card to the new version

Upgrade your card and your PC by installing the [Upgrade Tool](#). After upgrading your card the tool automatically upgrades your PC software.

Upgrade Tips

- If you download the software from our website then remember to 'Extract' the files. You cannot run the installation package from within the zip file.
- Read and follow the instructions closely. Failure to do so might damage your card.
- Always remove your SIM card before performing an upgrade or downgrade.
- Shut down all other programs
- Keep your laptop on mains power.
- Do not interrupt the process. Leave the software running to complete all parts of the installation.